

**Annex 1 – Table of Complaints**  
**Police & Crime Panel 13 December 2018**

No.	Date rcvd / log no.	Summary	Recorded?	Handled by	Outcome	Live or Closed
26.	03/07/2017 / 18801	<p>Complaint alleging that the PCC failed to act regarding a report of the complainant's son as a victim of crime. This appears to be when the complainant was directly emailing Avon and Somerset Constabulary and/or Kent Police, cc'ing the PCC into 4 emails between Feb and July 2016. The PCC replied to the complainant and also made enquiries with Avon and Somerset Police.</p> <p>Following clarification with the complainant, the allegation is now stated as: the PCC repeatedly failed to follow up on concerns about allegations of child abuse, as did the police force that she governs.</p>	Yes	CEO	<p>30/08/2017: On hold, at the request of the complainant, who is awaiting progress on the complaint against Kent Police.</p> <p>23/11/2018: CEO letter to request a reply within 28 days. Otherwise the complaint will be closed.</p> <p>23/11/2018: Complaint recorded following clarification with the complainant. The complaint will be handled initially by the CEO.</p>	Live
28.	16/8/2018 / 22269	<p>Complaint alleging that the PCC (and Chief Constable) knew about this complainant's complaint against a Chief Inspector 7/6/2018 and both failed to record it.</p>	Yes	CEO	<p>24/8/18: Informal resolution by way of an explanation from CEO of the role of the PCC, who is not the Appropriate Authority to make a recording decision or to record complaints against Police Officers below the rank of Chief Constable.</p> <p>Accepted by complainant.</p> <p>24/8/18: Complaint email states: "I am willing to accept the explanation of the above mentioned complaints and I am satisfied to allow the matter rest."</p> <p>No escalation to PCP.</p>	Closed
29.	7/10/2018 / 22654	<p>Complaint that PCC (and Chief Constable) oversee how Avon and Somerset operate when it comes to dealing with complainants and complaints." 6 emails from 7/10/18 and 8/10/18.</p> <p>This relates to: 1. A locally resolved complaint against the Police, finalised with an apology. The appeal was not upheld; 2. A complaint against the Chief Constable regarding being responsible for the Victims unit (Lighthouse) and the Professional Standards Dept. [a delegated power].</p>	Yes	CEO	<p>16/10/18: Informally resolved by way of an explanation.</p> <p>No escalation to PCP.</p>	Closed